



## Frequently asked questions about visiting at Hiland Mountain Correctional Center

Q. I have already been approved for visitation at an Alaska facility. Do I need to apply for visitation at Hiland Mountain separately? What do I need to do?

A. Yes, but the prisoner initiates the request for approvals for visitors to be added to their card. Even if you have been approved for visitation in Alaska, you will need a separate approval for visiting an inmate at Hiland Mountain. The prisoner will need your driver's license number, the state issued from and your date of birth. If you are unwilling to give this information to the prisoner, the information can be relayed directly to the security sergeant for processing. The prisoner will not be given your information in this case.

Q. What are visiting hours at Hiland Mountain Correctional Facility?

### Monday:

House 1- 1230-1500  
H5- 1230-1500 & 1830-2030  
ST MHU- 1230-1330  
P.S./ A.S.- 1200-1300 & 1600-1700

### Tuesday:

House 1- 1230-1500  
House 2 & 3- 1230-1500 & 1830-2000  
House 4- 1230-1500 & 1830-2000  
H- 5- 1230-1500 & 1830-2030

### Wednesday:

House 2- 1300-1600 & 1830-2000  
House 3 & 4- 1300-1600 & 1830-2000  
H5- 1300-1600 & 1830-2030  
ST/MHU- 1230-1330  
P.S./A.S.- 1200-1300 & 1600-1700

### Thursday:

House 1- 1230-1500  
House 2- 1230-1500 & 1830-2000  
House 3&4- 1230-1500 & 1830-2000  
H5- 1230-1500 & 1830-2030  
P.S./A.S.- 1200-1300 & 1600-1700

### Friday:

House 1, 2,3 & 4 - 1230-1500  
House 2,3&4- 1830-2000  
H5- 1230-1500 & 1830-2030  
ST/MHU- 1230-1330  
P.S./A.S.- 1200-1300 & 1600-1700

### Saturday:

House 1- 1300-1600  
House 2- 1300-1600 & 1830-2000  
House 3&4- 1300-1600 & 1830-2000  
H5- 1030-1600 & 1830-2030  
MHU/ST- 0930-1030 & 1600-1700

### Sunday:

House 1 - 1030-1530  
House 2 & 3- 1130-1600 & 1830-2000  
House 4- 1130-1600 & 1830-2000  
H5- 1030-1600 & 1830-2030  
AS/PS/ MHU 0930-1030

### Holiday:

House 1 - 1030-1530  
H- 2, 3 & 4- 1130-1600 & 1830-2000  
H5- 1030-1600 & 1830-2030  
AS/PS- 0930-1030  
MHU- 0930-1030

Q. What are visiting hours on holidays?

Refer to above.

**Q. What if I am denied?**

A. It is possible for visitation privileges to be denied for various reasons, for example past conduct where visitation rules and procedures were violated, even at a different facility. This decision cannot be formally appealed, but someone who is denied may contact the department and ask if there is an explanation, or if the denial can be reversed after a certain period of time.

**Q. What if the visitor is a minor (age 17 or younger)?**

A. If the applicant is a minor, a copy of his or her birth certificate must be included

**Q. Can a minor accompanied by an adult who is not a parent or legal guardian visit an inmate?**

A. A parent or legal guardian must provide a notarized letter which gives permission for the accompanying adult to bring the minor into the prison for visitation.

**Q. Is it possible to visit on days or times not set aside for visitation?**

A. Not usually. If you live outside the radius of 50 miles, by road, you or the prisoner may request special visiting outside the normal hours noted above.

**Q. Can I bring anything in for the prisoner?**

A. No

**Q. What items are allowed into the visiting room?**

A. Absolutely nothing. All keys, cell phones, gum, tobacco, jackets, just to name a few are not allowed into the facility. There are lockers to store your personal possessions. The lockers are very small.

**Q. What policy covers visiting?**

A. Policy & Procedure [810.02](#). It is suggested that you read this policy prior to your visitation.

**Q. What are the rules of visitation?**

A. Rules as follows from the Hiland Mountain handbook;

*It is the prisoner's responsibility to conduct herself properly during visits, engage in appropriate behavior, and not violate the law or visiting regulations.*

*Any prisoner participating in contact or secured visiting will be required to wear approved clothing, to include: underwear, institutional issued clothing of appropriate size, shoes and socks. There will be no sweat clothes or jeans worn under the state clothing. No jewelry other than religious medallions and wedding band will be allowed to be worn by the prisoner in visiting.*

Visitors will dress in accordance with the rules and regulations of visiting. All allowable clothing worn into the visiting room by visitors must remain on, to include shoes, sweaters, vests, etc. No cell phones, wallets, purses, car keys, chewing gum, candy or tobacco products, to include lighters and / or matches are allowed into the visiting room. The visitor and prisoner will not exchange any item(s) during the visit. Physical contact will be limited to a brief embrace with your visitor(s) at the beginning and conclusion of the visit, to include children. "Petting" and / or other sexual activities are prohibited. An Officer may designate where the visitor and prisoner will be seated for the visit. All chairs must be spaced apart and may not be moved from their position.

**A visit may be terminated for any of the following reasons:**

- Security requirements
- Space availability
- Disruptive Behavior
- Intimate contact
- Being under the influence of alcohol or drugs
- Refusal to submit to an authorized search
- Previous violation(s) of visiting rules
- Inappropriate dress (i.e., tank tops, shorts, excessive cleavage)
- Being currently under the supervision of the Department of Corrections (On probation or parole)
- Misrepresentation of identity
- failure to control minor children in visiting
- being under the age of 18 without legal guardian
- failing to meet established criteria

**Q. Is there a dress code?**

**A. Yes. Taken directly from policy and procedure;**

*Staff shall notify the shift supervisor or designee in charge of the visiting area of inappropriate attire.*

*a. Staff must closely monitor visitors who wear clothing similar to prisoner's clothing so as not to confuse visitor and prisoner's identity.*

*b. The Superintendent or designee may deny visitation for security reasons if visitors dress inappropriately or their clothing (or lack of clothing) violates the following criteria:*

*(1) A shirt and trousers for men; a shirt and skirt, shirt and slacks, or dress for women;*

*(2) Visitors must wear footwear at all times;*

*(3) Cut-offs, shorts, beach-type clothing, and provocative or revealing clothing such as mini-skirts, low-cut blouses, tube tops, low-cut pants and see-through blouses are not acceptable; and*

*(4) Visitors may not wear hats in the visiting area, unless authorized by the Superintendent.*

**Q. What happens when I show up?**

**A. You will need to produce a photo identification card and, fill out the visiting application form. You will be required to be pat searched for any contraband prior to the visit.**

**Q. What if I am caught with contraband?**

A. You will be barred from the facility and the contraband may be turned over to the local authority for prosecution.

Q. Can I bring food in when I visit a prisoner from House 5?

A. Yes, House 5 prisoners may have food brought in during the summer months. The Superintendent will sanctify the authorization of food. You may call the prison if in doubt. You may not bring in fast food or food that is not sealed from the store. All foods not consumed will be removed from the institution at the conclusion of your visit. There is a grill available for your use.

Q. What food can I bring into House 5 visiting?

A. The following items are authorized to be brought in (all items will be inspected for contraband prior to the visit);

- Canned foods e.g. Fruits, vegetables, meats and non-alcoholic beverages
- Raw fruits and vegetables
- Raw meats, poultry and fish for grilling
- Deserts in original sealed packaging

Q. What times are summer hours that the visiting yard is open in House 5?

A. Monday through Friday: 1230 PM to 1500 PM and 1830 PM to 2030 PM  
Saturday, Sunday & holidays; 1830 PM to 2030 PM

Q. May I bring in a camera? If so, what are the rules?

A. Yes.

- Cameras are secured in a locker in the lobby.
- Pictures will only be taken under staff supervision.
- Photos will not include any security device.
- Inappropriate signs/gestures are unauthorized.
- All those in the photo will be appropriately dressed.

Q. Where are you located at?

Click on the link below for directions and a map.

A. [9101 Hesterberg Drive, Eagle River, Alaska 99577.](#)