Victim Services

Alaska Department of Corrections
Victim Service Unit
Toll Free 1-877-741-0741

Abused Women in Crisis
1-907-279-9581 or
Collect 1-907-279-0100

Advocates for Victims of Violence
1-907-835-2980 or
Toll Free 1-800-835-4044
Crisis Line 1-907-835-2999

Aiding Women from Abuse and Rape Emergencies (AWARE)
1-907-586-6623
Crisis Line 1-800-478-1090
Local 1-907-586-1090

Alaska Native Justice Center
1-907-793-3550
Will accept collect calls

Alaska Network on Domestic Violence and Sexual Assault
1-907-586-3650

Legal Advocacy Project
Toll Free 1-800-914-7867

Alaska Women's Resource Center
1-907-276-0528

Council on Domestic Violence & Sexual Assault
1-907-465-4356

Fairbanks Center for Nonviolent Living
Toll Free 1-800-478-7273

Victims for Justice
Toll Free 1-888-835-1213

Violent Crimes Compensation Board
Toll Free 1-800-764-3040

Alaska Office of Victims Rights
Toll Free 1-866-274-2620
Local 1-907-272-2620

VINE Information

Please record the following information before calling the VINE hotline:

_____
Offender name

_____
Offender number

_____
Offender date of birth

_____
Your four-digit PIN code

Reminder: Please write down your PIN somewhere you will remember. You will need to enter the four-digit PIN to stop notification calls once VINE notifies you of an offender's release.

***If you need assistance after hours to stop victim notification calls, contact the Department of Corrections at 907-269-0922. If you reach an answering machine, leave a message and an officer will return your call promptly.**

Do not depend solely on the VINE service for your protection. If you feel that you may be at risk, take precautions as if the offender has already been released.

Appriss
Provider of the VINE® Service
VINE® Patented Technology - U.S. Patent Number 5,861,810

07/07

For crime victims, there is strength in numbers.

Especially this one:

1-800-247-9763

www.vinelink.com

For offender information, call the Alaska VINE® service.

Provided by the
Alaska Department of Corrections
In cooperation with your local Law Enforcement Agency

VINE FACTS

Victim Information & Notification Everyday

VINE is a free, anonymous, computer-based service that provides victims of crime two important services: information and notification.

Information

For offender custody information and location, call 1-800-247-9763 and follow the instructions. VINE will quickly tell you if the offender is still in custody. You can call VINE from any touch-tone phone, any time, to check on an offender's custody status. You can also search for offender custody information at www.vinelink.com.

Notification

You can register for an automatic notification call or e-mail when an offender is released, placed on electronic monitoring through the Department of Corrections, placed on furlough, escapes, or dies while in custody. VINE will also notify you 30 days before an offender's scheduled release. To register, simply enter the phone number, including the area code where you want to be reached, and a four-digit PIN for use during notification.

Once you have registered, you will receive an automatic telephone notification call when one of the above events occurs. You can also register to receive notifications by going to www.vinelink.com.

www.vinelink.com

Alaska VINE Service Q & A

How do I participate in the VINE program?

For offender custody information, or to register for notification, call the VINE hotline at 1-800-247-9763 from a touch-tone telephone. You can also visit www.vinelink.com.

What is a PIN?

After you register your telephone number with VINE, you will be asked to enter a four-digit PIN (Personal Identification Number). The PIN should be a number that is easy to remember. Entering a PIN is the only way to confirm and stop VINE notification calls.

What if I'm not at home or my phone is busy when VINE calls?

The VINE service will keep trying to reach you. If there is no answer or the line is busy, VINE will continue to call every half hour for 48 hours. VINE will leave a message on an answering machine, but will continue to call every two hours for the 48-hour period. Since VINE calls are placed automatically when an offender's custody status changes, notification calls may come in the middle of the night. However, 30 day notifications of an offender's scheduled release and death notifications will be restricted to between the hours of 7 a.m. and 10 p.m.

Can I register more than one telephone number with VINE?

Yes. You can register multiple telephone numbers with VINE.

Can I register an e-mail address with VINE?

Yes. You can register multiple e-mail addresses with VINE. A PIN code is not required for e-mail notification.

Does VINE guarantee my safety?

The VINE program is designed to provide you with quick and easy access to offender information and to alert you when an offender's custody status changes. Do not depend solely on VINE or any other program for your safety.

Which offenders are monitored by the VINE service?

VINE monitors all adult offenders housed in Alaska Department of Correction facilities.

1-800-247-9763 | TOLL-FREE